

MEMO



HKG SGP

ELECTRIC KETTLE  
OPERATING INSTRUCTIONS

CK-DAQ10

- Always follow basic safety precautions when using electrical appliances.
- Read all instructions carefully. Please keep these Operating Instructions at hand for easy reference.

INDEX

BEFORE USE

IMPORTANT SAFEGUARDS ..... 2

PARTS NAMES AND  
FUNCTIONS ..... 4

HOW TO USE

BOIL MODE ..... 7

POUR HOT WATER ..... 9

DISPOSE OF WATER ..... 10

AUTOMATIC SHUT-OFF  
FUNCTION ..... 10

CLEANING AND MAINTENANCE

CLEANING AND  
MAINTENANCE ..... 11

REPLACEMENT PARTS ..... 12

● HOW TO REPLACE THE INNER LID  
GASKET ..... 12

HOW TO PERFORM CITRIC  
ACID CLEANING ..... 13

BEFORE CALLING FOR SERVICE

Q&A ON PRODUCT USE ..... 13

TROUBLESHOOTING GUIDE .... 13

SPECIFICATIONS ..... 15

● This product is for boiling  
water only and does not have  
a Keep Warm function.

ZOJIRUSHI CORPORATION  
OSAKA, JAPAN





# IMPORTANT SAFEGUARDS

Be sure to follow these instructions.


These WARNINGS and CAUTIONS are intended to prevent property damage or personal injury to you and others.



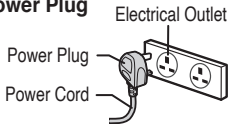




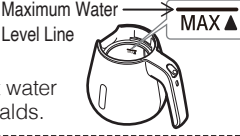

■ The degree of danger or damage by the misuse of this product is indicated as follows:

 <b>WARNINGS</b> Indicates risk of serious injury or death.	 <b>CAUTIONS</b> Indicates risk of injury, household or property damage if mishandled.
--	---


■ Prohibited or required actions are indicated as follows:



 Indicates a prohibited operation.	 Indicates a requirement or instruction that must be followed.
---	---


 **WARNINGS**






 <b>Do not modify the product. Only a repair technician may disassemble or repair this unit.</b> Attempting to do so may cause fire, electric shock or injury. Make any repair inquiries to the retail store where you purchased this product.	 <b>Do not use the product if the Power Plug or Power Cord is damaged or if the Power Plug is loosely inserted into the electrical outlet.</b> Doing so may cause electric shock, short circuit or fire. 
 <b>Do not immerse the product in water or splash it with water, and do not put it on a wet surface such as a sink.</b> Doing so may cause short circuit or electric shock.	<b>Do not damage the Power Cord. Do not bend, pull, twist, fold, or attempt to modify the Power Cord. Do not place it on or near high temperature surfaces or appliances, under heavy items or between objects.</b> A damaged Power Cord can cause fire or electric shock.
<b>Do not allow liquid to come into contact with the Receptacle or Power Base.</b> Doing so may cause short circuit or electric shock.	<b>Do not use the product as a cooler or place ice inside of it.</b> Doing so may cause condensation, resulting in electric shock or breakdown of the product.
 <b>Do not plug or unplug the Power Plug if your hands are wet.</b> Doing so may cause electric shock or injury.	<b>Do not place the product over direct flame (such as a gas stove top), or on top of electric or induction heating (IH) cookers.</b> Doing so may cause fire, breakdown of the product.
 <b>Do not touch the Spout or bring your hands and face near the Spout.</b> Doing so may cause burns or scalding. Take special precautions with children and infants.	<b>Do not fill with or boil anything other than water.</b> Attempting to boil, cook, or heat up the following items may cause bubbling or boiling over, which may cause scalding. Doing so may also cause clogging of the water route, or scorching and corrosion of the Inner Container. <ul style="list-style-type: none"><li>• Milk, sake, soup, charcoal, tea bags or tea leaves</li><li>• Instant food</li><li>• Food and sauce pouches or foods in plastic bags</li></ul>
 <b>Do not cover the Spout with anything such as a dishcloth.</b> Hot water may spill out, resulting in scalds. It may also cause deformation or discoloration of the Upper Lid or breakdown of the product.	<b>Do not allow the Receptacle and Connector (metal parts) to become soiled with dust or come into contact with any metal objects.</b> Doing so may cause electric shock, short circuit or fire.
<b>Do not slam the Upper Lid when closing.</b> Hot water may dispense or spill out, resulting in scalds.	<b>Do not allow infants or children to lick the Receptacle and Connector (metal parts).</b> Doing so may cause electric shock or injury. Take special precautions with children and infants.
<b>Do not fill over the Maximum Water Level Line.</b> Overfilling may cause hot water to spill out, resulting in scalds. 	 <b>Replace the Inner Lid Gasket if it hardens, changes shape, turns white, or otherwise becomes worn out.</b> Hot water may spill out when the product is tilted or tipped over accidentally, and may cause scalding. Steam may also leak out from the gap and cause scalding or product failures.
<b>Do not tilt or shake the Body or carry in your arms. Do not move it or drain hot water by holding the Upper Lid.</b> Hot water may spill from the Spout, resulting in scalds.	<b>Use only an electrical outlet rated at 10 amperes minimum, and do not plug other devices into the same outlet.</b> Plugging other devices into the same outlet may cause the electrical outlet to overheat, resulting in fire.
<b>Do not tilt or tip over the Body.</b> Hot water may spill from the Spout, resulting in scalds.	
<b>Do not use a power source other than 220-230 V AC.</b> Use of any other power supply voltage may cause fire or electric shock.	
<b>Do not allow children to use the product unsupervised. Keep it out of the reach of infants.</b> Children are at risk of burns, electric shock or injury.	

2 • The illustrations used in these Operating Instructions may vary from the actual product you have purchased.


 **WARNINGS**

 <b>Insert the Power Plug completely and securely into the electrical outlet.</b> A loosely inserted Power Plug may cause electric shock, short circuit, smoke or fire. <b>If the blades (plug tip) or base of the Power Plug become soiled, wipe them clean.</b> A dirty Power Plug may cause fire. <b>This product is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety. Children should be supervised to ensure that they do not play with the product.</b> <b>Make sure to attach the Upper Lid.</b> Hot water may spill out when the product is overturned, resulting in scalds.	 <b>Stop using immediately if you notice any of the following symptoms indicating a malfunction or breakdown.</b> Continued use of the product may cause smoke, fire, electric shock or injury. <Examples of Abnormalities and Malfunctions> <ul style="list-style-type: none"><li>• Power Plug or Power Cord has become very hot.</li><li>• The Power Cord is damaged or the electricity turns on and off when touched.</li><li>• The Body is deformed or unusually hot.</li><li>• Smoke is arising from the Body or there is a burning smell.</li><li>• Some part of the Body is cracked, loose or unstable.</li><li>• Steam continues to come out of the Spout for at least 5 minutes.</li><li>• Water leaks from the Body.</li></ul> <b>If any of the above occurs, unplug the Power Plug immediately and return to the retail store where you purchased this product for check-ups and/or repairs.</b>
---	--

 **CAUTIONS**

 <b>Always use caution when detaching the Upper Lid and avoid skin contact with steam.</b> Steam may escape upon detaching the Upper Lid and cause scalds. <b>Avoid skin contact with hot surfaces (Spout, Spout Cover, etc.) while in use or shortly after use.</b> Touching hot surfaces may cause burns.	 <b>Do not use the product near a heat source.</b> This may cause fire, breakdown of the product. <b>Do not use other Power Base than the one provided. Do not use the Power Base for other appliances. Do not use the Power Base for overseas models.</b> Doing so may cause malfunction or fire.
 <b>Do not hold or carry the Body by the Lid Lock.</b> A removed Upper Lid may result in scalding or injuries. <b>Do not use the product near walls or furniture.</b> Steam or heat may damage, discolor or deform walls or furniture. <b>Do not place or use the product on unstable surfaces.</b> Doing so may cause scalds or injuries. <b>Do not use on surfaces that are sensitive to heat.</b> Doing so may cause fire. <b>Do not attempt to dispense hot water while it is boiling.</b> Hot water can spurt out, resulting in scalds.	 <b>Unplug the Power Plug from the outlet when the product is not in use.</b> Leaving the Power Plug in an outlet may result in injuries, burns or electric shock from damaged insulation, or fire from a short circuit.  <b>Please allow the product to cool down before cleaning.</b> Touching hot surfaces may cause burns. <b>Always unplug the product by holding the Power Plug, not by pulling the Power Cord.</b> Pulling the Power Cord to unplug the product may cause electric shock, short circuit or fire. <b>If the Power Cord is damaged, it must be replaced by an appropriate cord or assembly made available by the manufacturer or its service agent.</b>

**IMPORTANT**

<b>Do not operate the product when it is empty.</b> Doing so may cause fire or breakdown.	<b>When using continuously, allow the Upper Lid and the Body to cool down before boiling water.</b> Not doing so may cause burns.
<b>Avoid rough handling, dropping or bumping the product.</b> Doing so may cause damage or cease operation of the product.	<b>Do not splash water on the Power Switch.</b> Doing so may cause breakdown of the product. 
<b>Allow the Inner Container to dry completely when storing the product for a long period of time where it may freeze.</b> If water left inside freeze, it may cause breakdown or malfunction.	<b>This product is intended to be used in household and similar applications such as;</b> <ul style="list-style-type: none"><li>• Staff kitchen areas in shops, offices and other working environments;</li><li>• Environments comparable to residential living rooms and kitchens;</li></ul> * This product is not intended for use by many unspecified people for a long period of time.
<b>Do not use the product where its steam may come into contact with other electrical appliances.</b> The steam may cause fire, malfunction, discoloration or deformation to other electrical appliances.	
<b>Do not drag the Body or the Power Base over any surface while attempting to move.</b> Doing so may cause damage to surfaces such as countertops.	
<b>Avoid letting steam make contact with cabinets and walls when using near or under a kitchen shelf.</b> Doing so may cause discoloration or deformation.	

3

# PARTS NAMES AND FUNCTIONS

●This product consists of a separate Body and Power Base.

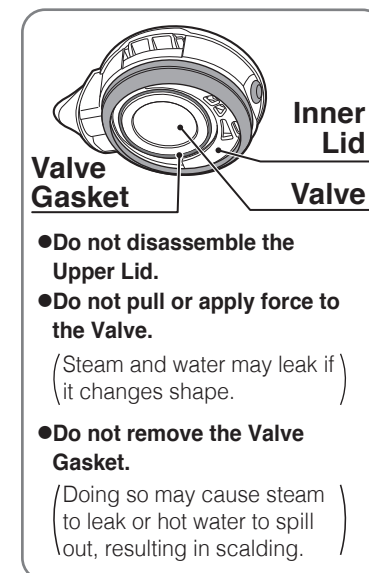
The light sound you may hear when detaching and attaching the Upper Lid is normal. (see pg.14)

## Spout Cover

- Prevents dust from entering the Spout.
- Do not pull or bend the Spout Cover strongly. (Doing so may cause damage of the product.)

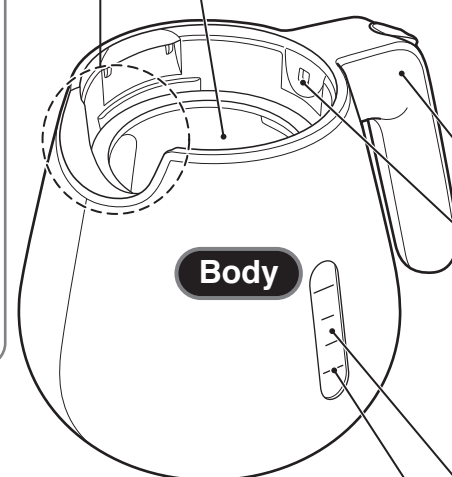
## Spout

- Please be aware that steam comes out of the Spout.



## Water Removal Area

## Inner Container



## Inner Lid Gasket (Expendable Part)

- If the Inner Lid Gasket hardens, changes shape, turns white, or otherwise becomes worn out, please replace it with a new one. (see pg.12) Not doing so may cause hot water to leak when the product is tilted or tipped over accidentally, resulting in scalding. Steam leaking from the gap may also cause scalding or product failures.

## Handle

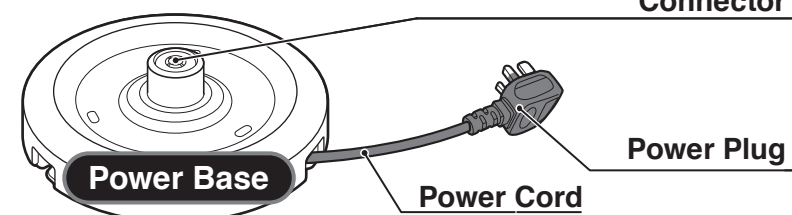
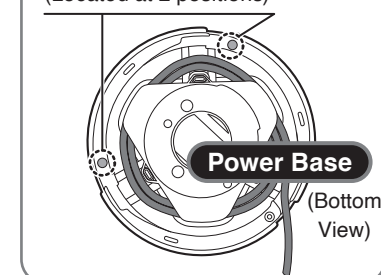
## Sensor Cover

- Do not press in or allow foreign matter to attach to it.  
(If it changes shape or foreign matter is attached, the Sensor inside the Body may not work properly.)

## Water Level Lines

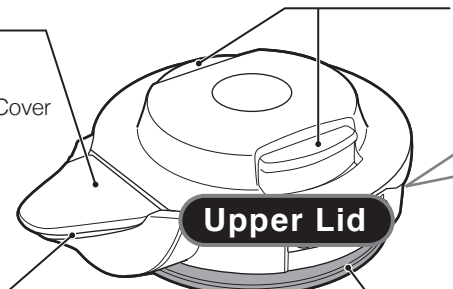
## Rubber Feet

(Located at 2 positions)

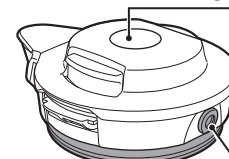


## Connector

## Lid Lock



## Lock Button



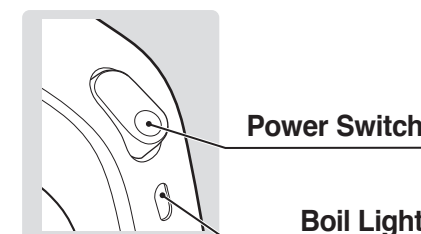
## Steam Passage Gasket

- Do not remove the Steam Passage Gasket.

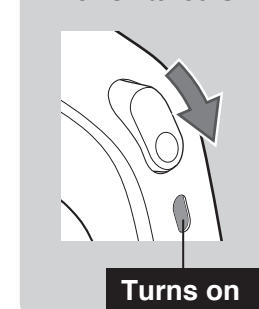
(Steam may leak, or the product may not switch OFF even when boiling has completed, resulting in breakdown.)

## Control Panel

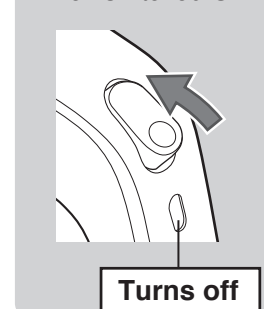
The product is switched ON and the Boil Light turns on when the bottom part of the Power Switch is pressed.



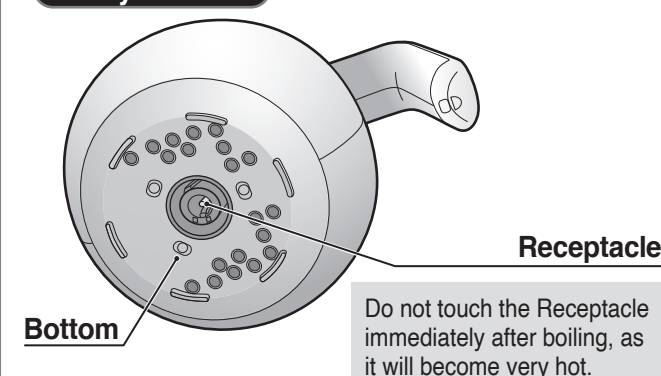
## When switched ON



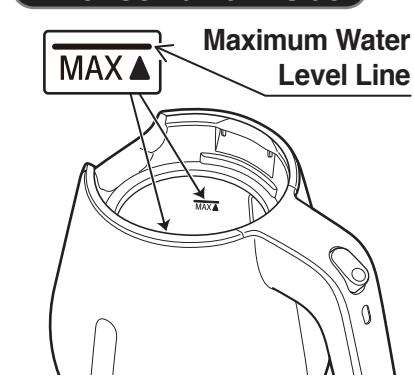
## When switched OFF



## Body Bottom

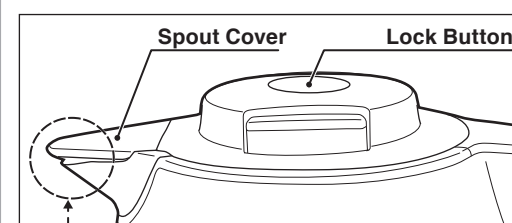


## Inner Container Inside



## Locking/Unlocking the Spout

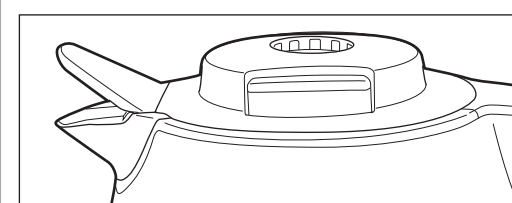
### Lock



When the Lock Button is raised, hot water will not come out of the Spout. Please keep it locked except when pouring.

- There is a gap between the Spout Cover and the Spout even when it is locked, but this is normal.

### Unlock



The product will be unlocked and you will be able to pour hot water from the Spout when the Lock Button is pressed once.

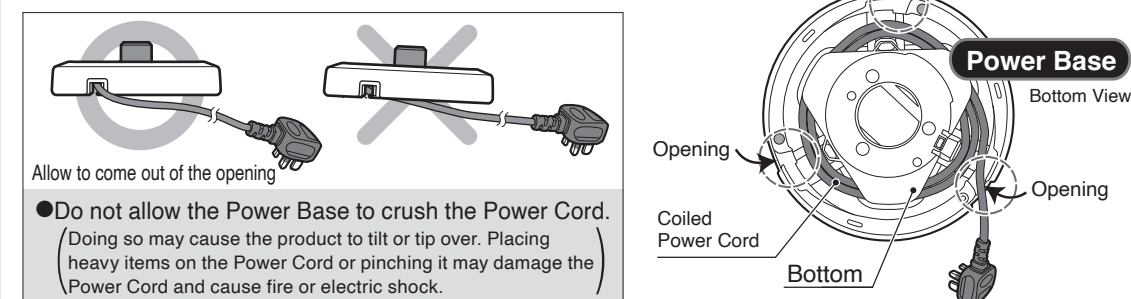


# PARTS NAMES AND FUNCTIONS (cont.)

## How to Shorten/Lengthen the Power Cord

Adjust the length of the Power Cord by wrapping it clockwise around the bottom of the Power Base, and allow it to come out of the Power Base from one of the three openings at the bottom.

- The Power Cord can come out from any of the three openings.



## How to Detach/Attach the Upper Lid

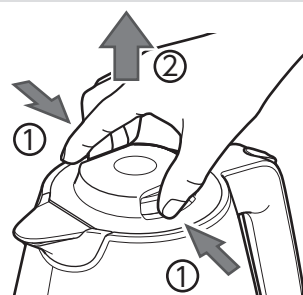
### CAUTION

Take precaution with the steam when detaching and attaching the Upper Lid. Do not detach the Upper Lid while the water is boiling or immediately after the water is finished boiling. (May result in scalding.)

- Be careful not to let the Body overturn. If the Body overturns, detach the Upper Lid after standing the Body up, and pour out the hot water that has accumulated on the inside of the Upper Lid from the Spout side of the Upper Lid. (Hot water may accumulate on the inside of the Upper Lid, resulting in scalding.)
- When detaching and attaching the Upper Lid, first remove the Body from the Power Base.

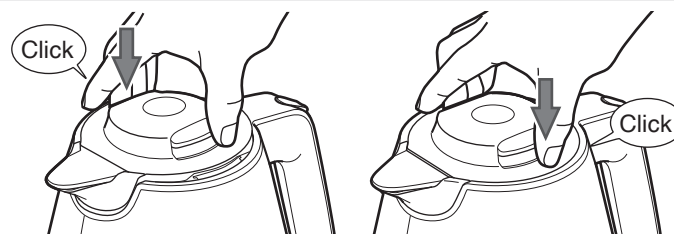
### To Detach

- ① Press in the Lid Lock as illustrated.
- ② Pull up and detach the Upper Lid.



### To Attach

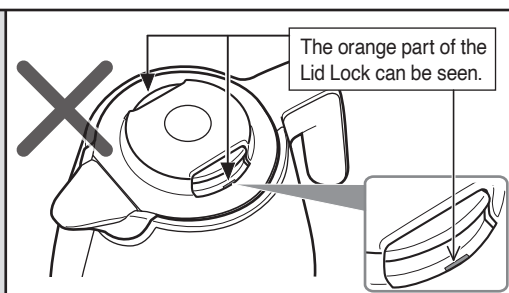
Push the Upper Lid down securely one side at a time until it clicks.



- Make sure that the Upper Lid is completely attached.

The Upper Lid is not completely attached if the Upper Lid is tilted or you can see the orange part of the Lid Lock. Make sure to push the Upper Lid in until the orange part is no longer seen.

Continued use of the product may cause hot water to spill out, resulting in scalding. The product may not switch OFF even when boiling has completed, resulting in breakdown.



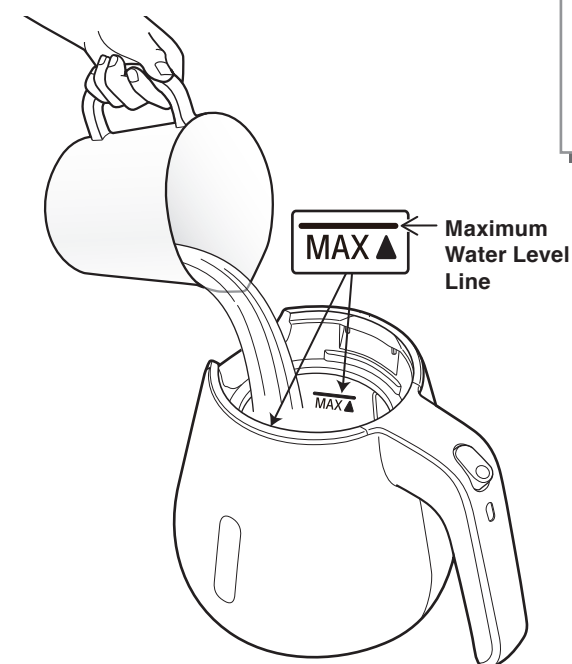
# BOIL MODE

The first time you use the product or after storing it for a long period of time, boil water once and discard it from the Spout before boiling water for consumption.

The first time you use the product you may notice the smell of plastic. This is normal and will gradually fade away.

## 1 Detach the Upper Lid and fill with water using another container.

Fill the Inner Container with water before placing the Body onto the Power Base.



### When using mineral or alkaline ionized water:

When mineral or alkaline ionized water is used, a floating residue may develop or a milky white substance may form on the surface of the water. This is due to the ingredients in the water (minerals) and is harmless to your health. Frequent cleaning is recommended.

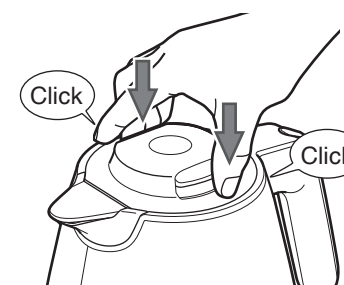
### NOTE

- Do not fill the Inner Container directly from a water faucet or place the product on a wet surface such as a sink. (Water will get inside the Body and cause breakdown.)
- Do not splash water on the Body or Power Switch. (Water will get inside and cause breakdown.)
- Do not fill over the Maximum Water Level Line. (Hot water may overflow from the Spout.)
- Do not fill the Inner Container with any liquid other than water.
- Do not use water additives such as charcoal for water purification or mineral additives. (Small particles may get clogged inside of the product and cause breakdown.)
- Do not fill the Inner Container while the Body is connected to the Power Base. (Doing so may splash water on the Power Base and cause malfunction.)
- Be careful not to leave any water droplets around the Water Removal Area of the Body. (This may cause water to drip from the Body.)

## 2 Attach the Upper Lid and place the Body on the Power Base.

### ① Attach the Upper Lid.

Push the Upper Lid down securely one side at a time until it clicks.

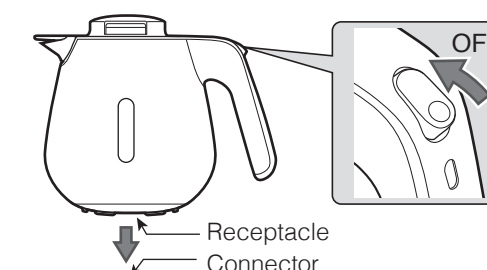


### CAUTION

Make sure that the Upper Lid is completely attached. If it is not completely attached, hot water may leak or the product may not switch OFF even when boiling has completed. (This may cause breakdown.)

### ② Make sure the Power Switch is switched OFF and place the Body on the Power Base.

Set the Body on the Power Base correctly so that the Connector fits in the Receptacle securely. The power will not turn on if not properly set.



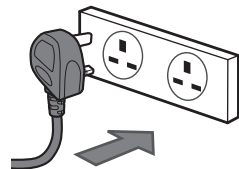
Only use the coordinated Power Base designed for this product.

Place the Power Base on a clean, level and stable surface.

## BOIL MODE (Cont.)

**3** Insert the Power Plug into the electrical outlet and press the Power Switch.

**① Insert the Power Plug into the electrical outlet.**



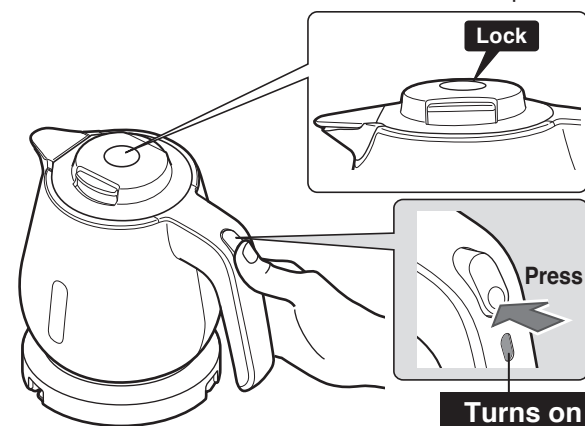
● Use only an electrical outlet rated at 10 amperes minimum, and do not plug other devices into the same outlet.

(Plugging other devices into the same outlet extender may cause the electrical outlet to overheat, resulting in fire.)

**② Make sure that the Lock Button is locked, and press the Power Switch.**

The Boil Light turns on and starts boiling.

● Please be aware that steam comes out of the Spout.



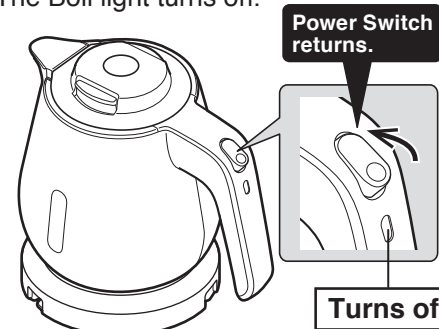
Turns on

Please follow the instructions below to reduce the risk of scalding:

- Do not cover the Upper Lid or Spout with a cloth.
- Do not bring your hands and face near the Spout.
- Do not detach the Upper Lid during the boiling process.
- Do not attempt to pour hot water during the boiling process.
- Do not move the product during the boiling process.

**③ When boiling has completed, the product automatically switches OFF.**

The Boil light turns off.



- To switch OFF the power before boiling has completed, press the upper side of the Power Switch to switch OFF the power.
- This product does not have a Keep Warm function.

Time required to boil water

Approx.  
5 minutes

(Room temperature 23°C / water temperature 23°C / rated power consumption / when filled with water)

## POUR HOT WATER

Wait until boiling completes to pour hot water.

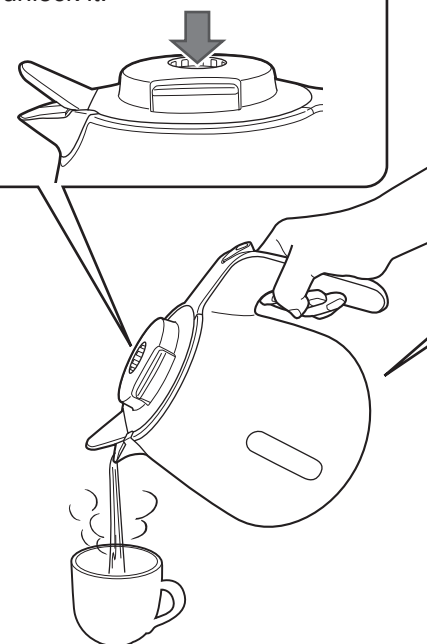
After confirming that the Boil Light has turned off

**① Remove the Body from the Power Base by holding the Handle, press the Lock Button to unlock it, and then slowly tilt the Body to pour hot water.**

- This product is designed to turn OFF when steam is detected. Steam may become water droplets and drip from the Bottom of the Body or under the Handle, but this is normal. This will also not result in breakdown, so you can use it without worry.

To pour

Press the Lock Button to unlock it.



### CAUTION

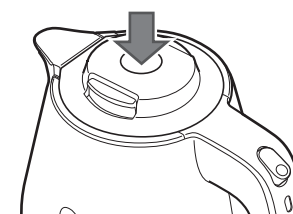
Please follow the instructions below when pouring to reduce the risk of scalding:

- Do not touch the Receptacle located at the Bottom of the Body.
- Beware of the hot water and steam that come out of the Spout.
- Do not tilt suddenly.
- Do not press the Lock Button while pouring. (Hot water can spurt out.)
- Avoid contact with the Lid Lock when pouring.

NOTE

- Do not detach the Upper Lid immediately after the water is finished boiling. (May result in scalding.)

**② When you have finished pouring the hot water, return the Body to an upright position and press the Lock Button again to lock the Spout.**



NOTE

- Do not tip over, tilt, or shake the Body even when the Spout is locked. If the Body tips over, do not put your hand or other body parts near the Spout when standing up the Body. (Hot water or steam may come out of the Spout resulting in scalding.)
- Unplug the Power Plug from the outlet after using the product. Take special precautions with children and infants. (Not doing so may cause electric shock or injury.)
- When returning the Body to the Power Base, make sure the Power Switch is in the OFF position before returning.

- There may be a click sound a while after using the product. This is the sound generated when the heated Sensor cools down, and this is normal. You can use it without worry.

## DISPOSE OF WATER

Discard left over water after each use, emptying the Inner Container completely.

### ① Detach the Upper Lid. (see pg.6)

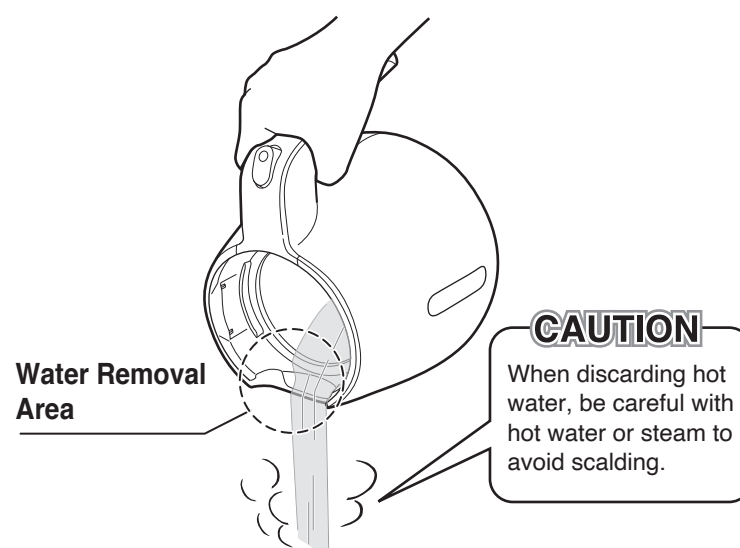
#### CAUTION

Hot water that has accumulated on the inside of the Upper Lid may come out of the Spout or Steam Passage Gasket. (May result in scalding.)

### ② Hold the Handle and tilt the Body slowly to dispose of the remaining hot water from the Water Removal Area.

#### CAUTION

Disposing of hot water from a different position may cause hot water to enter inside the Body, resulting in breakdown.

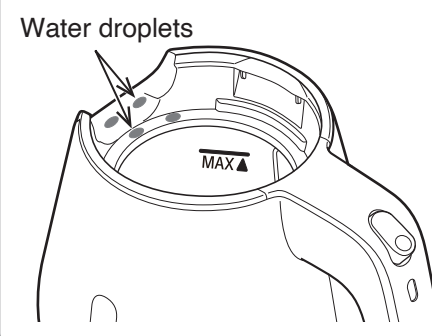


#### NOTE

- Do not hold the Power Plug/Connector with wet hands. (May cause short circuit or electric shock.)
- When detaching the Upper Lid, be careful not to get drips from the Spout or the inside of the Upper Lid on your hands. (May result in scalding.)
- Be careful not to splash hot water on the Control Panel, Body, or Receptacle. (Doing so may cause scalding or product failure.)
- Discard left over water after each use. (This may cause scales to attach and smells.)

#### NOTE

- Wipe off any remaining water droplets around the Water Removal Area. (This may cause water to drip from the Body.)

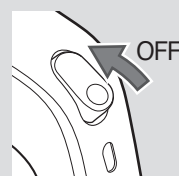


## AUTOMATIC SHUT-OFF FUNCTION

When the Power Switch is pressed while the Inner Container is empty, the Automatic Shut-Off Function is activated to prevent accidents due to overheating, and the product automatically switches OFF. (The Boil Light turns off.)

#### Remedy

Turn the Power Switch OFF, remove the Body from the Power Base, and let the Inner Container cool down sufficiently before filling it with water and boiling water again.



## CLEANING AND MAINTENANCE

Always unplug the Power Plug, dispose of all water, and allow the Body to cool completely before cleaning.

#### NOTE

- Do not attempt to dry the product by turning it upside down when the Bottom is wet. (Water may get inside the body and cause it to break or rust.)
- Do not use the following:
  - Thinner and bleach. (Doing so may cause discoloration, crack, degradation and corrosion.)
  - Polishing powder, nylon brushes, anything made with metal, eraser pads, hard nylon sponges and abrasive cleaners. (Doing so may cause damage to the surface.)
  - Detergent. (Hot water may spill out, resulting in scalds. Doing so may cause unwanted odor.)
- When using chemically treated cloths, do not rub too hard or leave them on the product for a long time as the surfaces of the product may be damaged by chemical reactions.
- Do not use a dishwasher or dish dryer for cleaning or drying. (Doing so may cause the plastic parts to deform.)
- Before storing the product for a longer period of time, dry it completely and pack in a plastic bag to prevent odors from being absorbed.
- Do not wash the Body, Upper Lid, or Power Base.

### Body/Upper Lid/Power Base

Wipe clean with a well-wrung soft cloth.

- Do not wash. Do not splash water on the Power Switch, Receptacle, or Connector. (Water will get inside and cause breakdown and rust.)

### Sensor Cover

Remove dirt with a cotton swab.

(After wiping the Sensor Cover with a moist cotton swab, wipe it with a dry cotton swab for best results.)

- Do not press in the Sensor Cover or allow foreign matter to attach to it. (Steam may leak if the Sensor Cover changes shape, and the Sensor may not work properly.)

### Valve

Remove dirt with a cotton swab.

- Do not pull or apply force to the Valve. (Steam and water may leak if the Valve changes shape.)

### Inner Container

Perform the Citric Acid Cleaning (see pg.13) periodically

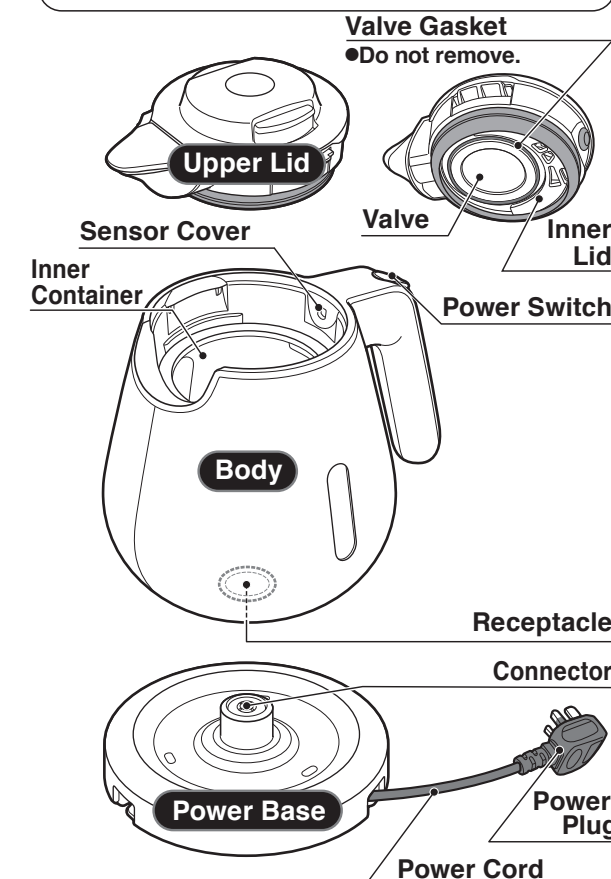
Especially when...

- Red rust spots (Rust Stain) is visible on the Inner Container.
- Milky white or gray discoloration and/or filmy objects are found in the water.
- Boiling is louder than usual.
- Hot water has an odor.

(The condition of the Inner Container will vary depending on the water quality and frequency of use.)

### Inner Lid

Wipe with a soft wet sponge.



Receptacle/Connector/Power Cord/Power Plug

Wipe clean with a soft dry cloth.



# REPLACEMENT PARTS

- Replacement parts may be available for an additional charge. Please replace damaged parts only with new parts.
- When replacing parts, please record the model number and part name beforehand, then contact the retail store where you purchased this product.

Part Name	Part Number
Inner Lid Gasket	BF439020M-00
Citric Acid Cleaner for Electric Water Boilers (30g×4 packets)	CD-K03E-JU

## HOW TO REPLACE THE INNER LID GASKET

The Inner Lid Gasket may need to be replaced due to time and wear. Check it about once a year.

Wipe new Inner Lid Gaskets with a wet soft sponge before attaching to the Inner Lid.

When the Inner Lid Gasket hardens, changes shape, turns white, or otherwise becomes worn out.

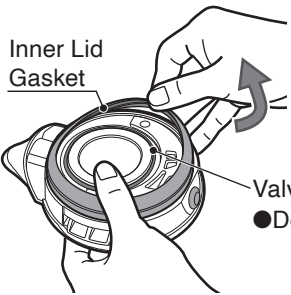
Please purchase and replace with a new one.

If the Inner Lid Gasket hardens, changes shape, turns white, or otherwise becomes worn out, hot water may leak from the gap between the Upper Lid and Body when tilted or tipped over accidentally, resulting in scalding. Steam may also leak from the gap, causing scalding and product failures. If hot water spews from the gap or there is steam even after replacing the Inner Lid Gasket, other parts may be in need of repair. Please contact the retail store where you purchased this product.

### To remove the Inner Lid Gasket

Hold the Upper Lid securely then remove the Inner Lid Gasket.

- Do not disassemble the Upper Lid.

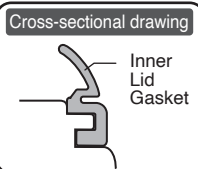
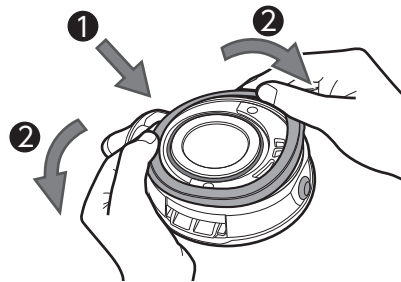


#### NOTE

- Do not strongly pull the Inner Lid Gasket to avoid damage.

### To attach the Inner Lid Gasket

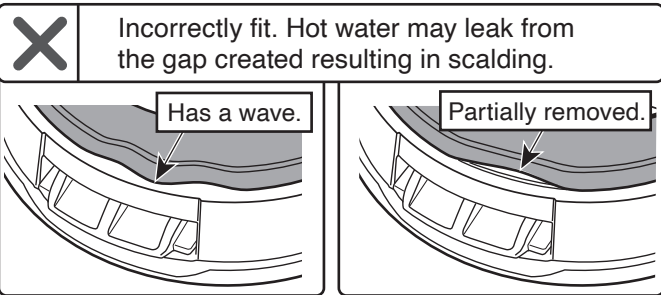
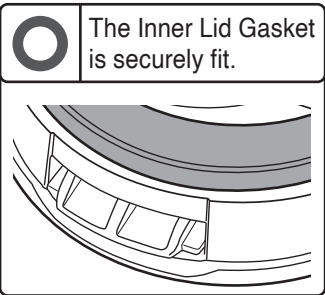
- 1 Fit the Inner Lid Gasket to the outer circumference of the Upper Lid.
- 2 Press in all fringe of Inner Lid Gasket as illustrated to securely fit.



#### CAUTION

Do not remove any parts from the Upper Lid other than the Inner Lid Gasket. Doing so may cause steam to leak or hot water to spill out, resulting in scalding.

Be sure that the Inner Lid Gasket is securely fit.



Perform every 1-3 month(s) of usage

# HOW TO PERFORM CITRIC ACID CLEANING

Do not drink the water used for citric acid cleaning.

In order to prevent gas bubbles and bubbling-over, the Citric Acid Cleaner for Electric Water Boilers (CD-K03E-JU) is recommended for cleaning. (sold separately) (see pg.12)

- 1 Put 30g of citric acid or CD-K03E-JU in a cup and add warm water to dissolve. Pour it into the Inner Container and fill with water to the Maximum Water Level Line.
- 2 After attaching the Upper Lid and connecting the Power Plug, press the Power Switch to boil the water, and leave it for about 2 hours.
- 3 Discard the hot water with the Upper Lid detached.
- 4 Boil only water to rinse the Inner Container and inside of the Spout, then press the Lock Button to unlock the Spout while the Upper Lid is attached, and discard the water.

#### NOTE

- Do not fill over the Maximum Water Level Line. (Hot water may spill out.)
- Repeated citric acid cleaning might be necessary for hard-to-remove residues.

#### When disposing of hot water:

- Take precaution with the hot water and steam. (You may scald yourself.)

● If mineral or alkaline ionized water is used, the ingredients in the water (minerals) tend to build up on the surface of the Inner Container. If scale accumulates on the Inner Container, boiling may become louder than usual. Frequent cleaning is recommended when using mineral or alkaline ionized water.

# Q&A ON PRODUCT USE

Is it okay to use the product for heating liquids other than water?	Do not fill the product with any liquid other than water. Doing so may cause the liquid to splash out resulting in scalding or may cause malfunction.	pg.2
Does the water need to be changed every day?	To prevent scale from building up on the surface of the Inner Container, please change the water after use. Not doing so may cause boiling sound to become louder than usual and the water to have an odor.	pg.10
Is it okay to use mineral water or alkaline ionized water?	Yes. However, when mineral or alkaline ionized water is used, a floating residue may develop or milky white substance may form on the surface of the Inner Container. This is due to the ingredients in the water (minerals) and is harmless to your health. Frequent cleaning is recommended.	pg.7 Above
I accidentally drank water while performing the Citric Acid Cleaning. Is this harmful to my health?	Please follow the instructions shown on the package of the citric acid cleaner CD-K03E-JU.	

# TROUBLESHOOTING GUIDE

Please check the following points before calling for service.

Condition	Cause	Remedy
Power does not turn on. Boil Light does not turn on. The Power Switch is inoperable.	Power Plug is not connected to an electrical outlet.	Connect the Power Plug.
	The Body is not set correctly on the Power Base.	Set it correctly.
	The Power Switch is not pressed.	Press the Power Switch.
	Metal flakes or dusts have accumulated on the Connector.	Remove metal flakes or dusts.
	The Power Switch is pressed immediately after boiling.	Allow the product to cool sufficiently before use.

# TROUBLESHOOTING GUIDE (Cont.)

Condition	Cause	Remedy
Even if the Power Switch is pressed, the power switches OFF after a while and the Boil Light turns off.	The water is not filled in. The Automatic Shut-Off Function must have activated.	Turn the Power Switch OFF and let the Inner Container cool down sufficiently before filling it with water and boiling water again. (see pg.10)
The water starts boiling as soon as the Body is placed on the Power Base.	The Body is placed on the Power Base with the Power Switch in the ON position.	Make sure the Power Switch is switched OFF and place it on the Power Base.
The water does not completely boil.	The Upper Lid is detached.	Securely attach the Upper Lid.
	The Lock Button is unlocked.	Lock the Lock Button.
Hot water pours out from the Spout.	Check that the Inner Container is not filled over the Maximum Water Level Line.	Pour out the excess water until it is below the Maximum Water Level Line.
A filmy, floating residue is noticeable.	Residue is due to the mineral content in water, not from corrosion of the Inner Container.	Perform citric acid cleaning. (see pg.13)
Milky white and rough-surfaced objects have built up on the surface of the Inner Container.	This is due to the ingredients in the water (minerals) and leaving scales accumulated on the surface of the Inner Container, boiling may become louder than usual.	<div> <div>Scale</div> <div>Over time and use, calcium and other minerals contained in water build up on the surface of the Inner Container. It is called "scale" and is harmless to your health.</div> </div>
Boiling is louder than usual.		
Red or gray rust-like spotting appears on the Inner Container surface.	Caused by iron in the water, not deterioration of the Inner Container.	
The Body becomes very hot. Water droplets are dripping from the bottom of the Body or Handle.	● Do you continue to press the Power Switch to force the water to continue boiling? If you force it to continue, the outside of the Body may become hot or water droplets may drip from condensation inside the Body. <b>Do not continue to press the Power Switch.</b>	
	● This product is designed to turn OFF when steam is detected. Steam may cause condensation on the Power Switch or water droplets to drip from the Bottom of the Body or Handle, but this is normal. This will also not result in breakdown, so you can use it without worry. (see pg.9)	
The Body becomes hot.	● When the water temperature and/or room temperature is high, the outer surface of the Body may reach up to 60°C. This is not a malfunction.	
The Power Cord becomes hot.	● The Power Cord may become hot while the water is boiling. This is not a malfunction.	
There is a light sound when pouring, detaching or attaching the Upper Lid.	● This sound is normal and comes from the movement of the weight which prevents hot water from overflowing when the product is overturned.	
There is a click a while after the water is finished boiling.	● The sound is generated when the heated Sensor cools down, and this is normal.	
Replacement for the Upper Lid	Inner Lid Gasket	● The Inner Lid Gasket is expendable, and we recommend that you replace it about once a year. If steam leaks from the gap between the Upper Lid and the Body, or if the Inner Lid Gasket hardens, changes shape, turns white, or otherwise becomes worn out, please replace it. (see pg.12)
	Plastic Parts	● The plastic part of the Upper Lid may deteriorate over use. If discoloration occurs or the surface becomes coarse, replace the Upper Lid (must purchase separately). (We take care in only using materials for the plastic parts that are safe and hygienic for food contact.)

The Inner Container may become damaged over use. Contact the retail store where you purchased this product.

# SPECIFICATIONS

Model No.		CK-DAQ10
Capacity		1.0 liter
Rating		AC 220-230V 50/60 Hz
Electric Consumption		1190-1300 W
Length of the Power Cord		0.7 m
External Dimensions (approx. cm)	Body Only	22 (W) x 16.5 (D) x 19.5 (H)
	With Power Base	22 (W) x 16.5 (D) x 21.5 (H)
Weight	Body Only	Approx. 0.8 kg
	With Power Base	Approx. 1.1 kg

- In high altitudes or severely cold areas, the product may not perform as specified. Avoid using the product in such areas or in other extreme conditions.
- This product is not suitable for use in countries or regions with different power supply voltages or frequencies.

## How to change the Fuse

1. Open the Fuse Cover of the Power Plug.
2. Remove the Fuse installed inside.
3. Install a new Fuse on the Fuse Cover and fit back it to the Power Plug.  
(Be sure to replace with a Fuse of the same current value as the installed Fuse.)

